CU*ANSWERS

INTERNET RETAILER SUPPORT CENTER

CU*Answers Mobile App 2.0

Members will use their **It's Me 247** login to gain access to Mobile Banking, Mobile Check Deposit, Transfer Money, and more.

Mobile Check Deposit is Here

CU*Answers is in the RDC (Remote Deposit Capture) business with the development of CU*Answers Mobile App 2.0. Members will use their **It's Me 247** login to gain access to Mobile Banking, Mobile Check Deposit, Transfer Money, and more.

We will begin transitioning credit unions starting in January 2017 – for those credit unions with a CU*Answers Hybrid Mobile App, members will receive an update to their mobile device and not have to re-download a new mobile app.

Your credit union must also have completed an **It's Me 247** Mobile Web Banking Theme, **It's Me 247** Logo Swap, currently have a mobile website, and allow online loan applications. Contact IRSC with any questions on these.

Get On The Schedule

Dates are already filling up fast! We have limited space to deploy new apps, so get on the schedule today!

→ **Check out the list of dates on the backside of this document.**

Pricing

eDoc Setup Fee	*$3, 995*
eDoc Monthly Maintenance Fee	*$175*
eDoc Per Item Fee	*$0.50*

Automated Posting

You have the option to post these items yourself, or you can go with automated posting. Below are the options to have your files created for automated posting. This is only the eDoc side for them to create the file – CU*Answers Operations team will still need to post these files to members accounts.

Mon-Fri	2 files/day	8AM & 4PM	**$75/month**
Mon-Sun	2 files/day	8AM & 4PM	**$100/month**
Mon-Fri	4 files/day	8AM, 12PM, 4PM, 11PM	**$100/month**
Mon-Sun	4 files/day	8AM, 12PM, 4PM, 11PM	**$125/month**

*CU*BASE Setup Fee**	*$500*
*CU*BASE Per Process Fee**	*$3*

**CU*BASE cost is associated with posting files to your member accounts. AutoPost processing occurs a half hour after the files are created by eDoc.*

Get Started Today!

CU*Answers
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Grand Rapids, MI 49546
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irsc.cuanswers.com

→ **Ready to get started? irsc@cuanswers.com**

How does my credit union get started with mobile app 2.0?

Step 1

Sign Contracts & Agreements

Your first step will be to contact IRSC to start the process of your credit union signing the contracts and agreements for mobile check deposit through eDOC. Contact IRSC at irsc@cuanswers.com or visit the IRSC Online store at irsc.cuanswers.com to get started.

Step 2

Reserve Your Spot

After the contracts and agreements have been executed by the credit union, your credit union is assigned a beta deployment date, where your credit union staff will test the mobile app prior to releasing to app stores (Apple & Google Play). As an example if your credit union would like to launch on 6/7/2017, contracts and agreements would need to be completed by 4/5/2017 or 2 months prior.

Step 3

Customize Your Mobile App

Once assigned a deployment date, your credit union workg with IRSC on all customizable features within mobile app 2.0. This includes what you want to display on the home screen, branding your mobile check deposit, and more.

Step 4

Test Drive Your App

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Step 5

iDOCVAULT and RDC Training

Text here.

Step 6

Launch Your Mobile App

After your staff has tested the beta mobile app, your credit union determines a date that you would like to launch to the app stores (Apple & Google Play). We suggest that you test the beta mobile app